

FAQ

- **How much do we sell the salsas for?** You sell them for \$7.00/jar and you keep \$3.50. No Minimum.
- **Shipping of the final bulk order is free to your organization. Shipping of individual online orders is determined by the number of salsas ordered and shipping destination.**
- **How does the online ordering work?** The person chooses the salsas they want, when they go to checkout there's a list of current fundraisers, they choose your organization, and there's a box where they can type in the student's name. Once we get the order we ship it to them ASAP. At the end of the sale we provide sale summary with a list of how many jars sold online and who to credit the sale to. We credit you \$3.50 for every jar sold online to your final invoice for what you sold in person.
- **How often can we hold a fundraiser?** That's up to you... Some groups hold them quarterly.
- **Are there any upfront costs?** Absolutely not, you only pay for what you sell and you don't do so until you are ready to place your order.
- **What are your payment options for the final order?** We accept checks, money orders, and cash. No credit cards. Website online orders are credit/debit card only.
- **Do you work with any size or type of organization?** Yes, we can work with the very small groups of 1-3 all the way up to large organizations of 1000 or more. We also sell to any type of non-profit organization including individuals who are raising money for special projects. No 501c required.
- **What is your minimum order?** There are no minimum orders.
- **How long should we sell?** We recommend no more than a 2-3 week selling period including 2 weekends. Allow time for late orders to come in. Most sales are done in 2-3 days.
- **Does Casa De Jorge Salsas require refrigeration?** Not until they are opened. They have a 2-year shelf life and are good, once opened and in the fridge, for 8-12 months.
- **What about sales tax?** Most states we deal with are sales tax-free since the salsas are considered a grocery item. You will need to check to see if your state requires you to collect sales tax.
- **I have food allergies; how can I find out what is in the salsas?** No problem! The order forms list all the flavors with their ingredients. They are also listed on here on our website on the order page.
- **I'm a vegetarian; do the salsas contain any meat or dairy?** They are all vegan.
- **How is the salsa delivered?** Depending on the size of the order and your location, the salsa will either ship UPS, an LTL Carrier, or we personally deliver it.
- **Do the orders come "Bulk Packed or "Student Packed"** The salsa arrives "Bulk Packed" which means they are sorted by flavor. We found this to be the easiest and less chaotic way to deliver the salsas. If they are sorted by person and not verified it becomes a huge mess, if there is an error on either end. The individual orders are very easy to pick once they have arrived. We have a method that will be explained once the delivery is made.
- **What happens if something is damaged or missing?** We guarantee any damaged or missing products will be replaced or refunded.

If you have any other questions please feel free to contact us:

info@CasaDeJorgeSalsa.com

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